

Hi folks,

As I announced on Thursday, beginning this Monday, March 16, the College of Liberal Arts and Sciences Academic Advising Center (AAC) will be delivering advising services remotely. We will continue this policy for as long as UF courses are being delivered remotely. That means that the AAC offices in Farrison Hall will be closed to students.

Of course, academic advising remains important as ever, and we're prepared to meet the needs of our students. All current UF students will access advising by starting at the main web page for the AAC: <https://www.advising.ufl.edu/>. Once there, you'll see link to follow in the section addressed to "Current University of Florida students", which will take you to a Qualtrics survey. Answer the questions accurately, and it will take you where you need to go—in some cases, that may be another office at UF, in other cases to the AAC email, and in some cases to the remote advising "lobby" where you can sign in to see a general advisor via a Zoom meeting.

A word about emailing. If the survey takes you the AAC email, go ahead and submit your question, with as much detail as necessary. We'll do our best to prioritize the most pressing questions, and respond within 48 hours. Please include your UFID in your email, and email from your @ufl.edu account. *Please DO NOT email in addition to signing in to the lobby.* DO NOT email multiple advisors with your question.

A word about the Zoom meetings with advisors. Our virtual lobby will be open at 8:00 AM on Monday through Friday. Once you sign in to the lobby, you'll be sent an email that includes a link to a wait list, so you can see where you are on the list, and how long those in front of you have been waiting. **IMPORTANT:** Any time you sign in to the lobby, please keep an eye on your ufl.edu email address, for the link you will receive to connect to your Zoom meeting. Please note that we'll be advising students from 8:00AM to 3:00PM each day, leaving the remainder of the day for emails and other advising matters.

Pre-health students—our pre-health advisors will be advising students (including upper-division pre-health, Biology major, and Post-bacc pre-health students) from 8:00 AM to 11:30 AM, Mondays through Fridays. The pre-health lobby will be closed outside of those times. Academic holds, major changes, forms, graduation and other non-prehealth academic questions can be discussed with your major/ college advisor. We will only discuss Summer and Fall registration questions during peak times, and will resume reviewing 8-semester plans after the third week of April. Quick questions should be sent through email. Please allow 48 business hours for a response. Please include your UFID in your email, and email from your @ufl.edu account. *Please DO NOT email in addition to signing in to the lobby.* DO NOT email multiple advisors with your question. If you know a pre-health advisor with whom you have worked in the past, then you may email them directly instead of using prehealth@advising.

Finally, thanks for your patience! The transition to remote advising is a challenging one, but a commitment to student success remains our guiding principle. Together, we'll make this work.

Sincerely,
Joe Spillane